



To: Digital Watchdog® Customers  
 Date: January 25, 2017  
 Re: VMAX IP Plus™ and DW Spot™  
 Firmware Updates

## VMAX IP Plus™ NVR and DW Spot™ Firmware Updates

**Applicable Models:** VMAX IP Plus™ NVRs and DW Spot™ Monitoring Module  
**New Firmware Version:** 1.1.9.5  
**Previous Firmware Version:** 1.1.9.2  
**Release Date:** 01/25/2017

### New Firmware Notes:

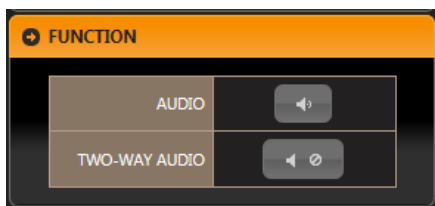
1. Improved playback function from the web browser
2. Added two way audio function
3. Added password hint function
4. Spot™ Monitoring Module – Firmware file updated to keep consistent with other firmware files.

### Details:

1. Improved playback function from the web browser
  - Updated playback engine
2. Added two way audio function between NVR and Web client
  - NVR



- Web Client



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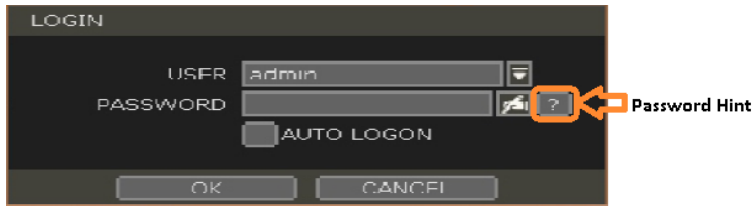
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### 3. Added password hint function

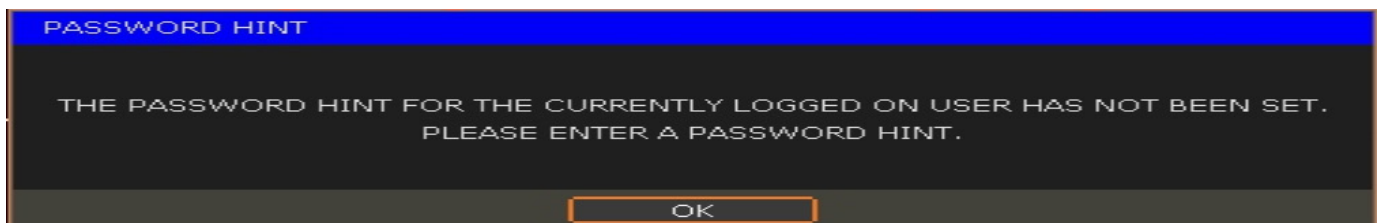
- This function is added to provide hint of the password if forgotten during login.



- Password hint is required for each users
  - Upgrading from previous FW, if the Auto login is enabled it will not ask to enter password hint after restart.
  - Users need to go to user management to enter the password hint.



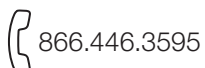
- If upgraded from previous FW, if the auto login is not enabled it will ask to enter password hint after restart.



### 4. Spot™ Monitoring Module – Firmware version number updated to sync with VMAX IP Plus FW version.

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## VMAX IP Plus™ NVR and DW Spot™ Firmware Updates

### Firmware Download Info

#### Links/ URLs:

9 Channel :	<a href="#">VMAXIPPlus/Software/Unified FW/v1.1.9.5/hn-6209 dw v1.1.9.5.zip</a>
12 Channel:	<a href="#">VMAXIPPlus/Software/Unified FW/v1.1.9.5/hn-6212 dw v1.1.9.5.zip</a>
16 Channel (8 PoE):	<a href="#">VMAXIPPlus/Software/Unified FW/v1.1.9.5/hn-6216 dw v1.1.9.5.zip</a>
16 Channel (16 PoE):	<a href="#">VMAXIPPlus/Software/Unified FW/v1.1.9.5/hn-6316 dw v1.1.9.5.zip</a>
HD Spot Monitor:	<a href="#">Spot Module/hs-1004 dw v1.1.9.5.zip</a>

### Special Instructions/Comments

The password hint should not be same as the actual password for security purposes.

The password hint should be something that would remind you of the password when forgotten.

### For More Information or Technical Support

Digital Watchdog Technical Support

Toll Free: 866.446.3595

[digital-watchdog.com/contact-tech-support/](http://digital-watchdog.com/contact-tech-support/)

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