



To: DW® customers
 Date: May 7, 2019
 Re: MEGApix® Pano™ multi-sensor IP camera support on Blackjack® servers

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Affecting model numbers: DWC-PZ21M69T, DWC-PZV2M72T

The following Blackjack® series recorders will support a limited number of MEGApix® Pano™ multi-sensor 48MP and 21MP IP cameras. The maximum number of MEGApix® Pano™ supported will depend on the Blackjack® model used. To determine the maximum MEGApix® Pano™ per server please refer to the list below. Exceeding these recommendations may result in performance issues and is NOT supported.

Blackjack® servers	DWC-PZ21M69T	DWC-PZV2M72T
DW-BJMINI	Not supported	Not supported
DW-BJBOLT	Not supported	Not supported
DW-BJCUBE-LX	Not supported	Not supported
DW-BJCUBE	Not supported	Not supported
DW-BJCUBE-DL	5	3
DW-BJP1U	Not supported	Not supported
DW-BJP2U	Not supported	Not supported
DW-BJPR2U	2	Not supported
DW-BJERxU	6	4
DW-BJX2U	11	7

* NOTE: Panoramic camera files are very large in size and can exceed 800MB for a 48MP and 350MB for a 21MP IP camera. Stitching these large video files can consume a tremendous amount of resources such as CPU and memory. The above calculations takes this in consideration. There are no formulas since the numbers will vary depending on multiple factors.

For more information or technical support

DW Technical Support
 Toll free: 866.446.3595
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