



To: Digital Watchdog® Customers  
Date: May 1, 2017  
Re: VMAX® A1™ Firmware Update

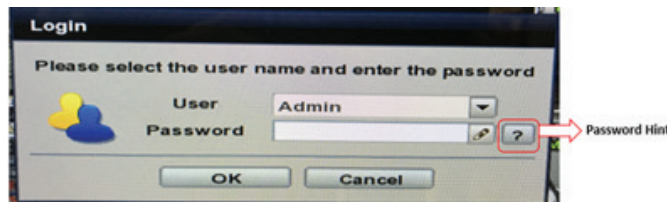
## VMAX® A1™ DVR Firmware Update

**Applicable Models:** DW-VAONE4, DW-VAONE8, DW-VAONE16, DW-VAONE16-L  
**New Firmware Version:** 8.2.0.1.63  
**Previous Firmware Version:** 8.2.0.1.51  
**Release Date:** 4/28/2017

### New Firmware Notes:

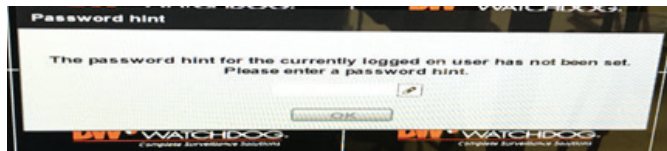
1. **Password hint function added** - Password hint function added to all VMAX® A1™ recorders. This is one more step users can take to troubleshoot a lost password before having to call technical support for a password reset.

a. This function is added to provide hint of the password if forgotten during login from DVR.

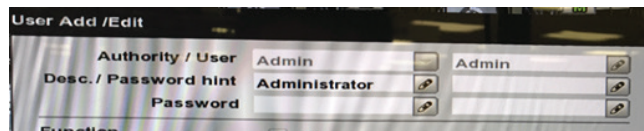


b. Password hint is required for each user.

- Requests to setup a password hint will appear once the DVR's firmware upgrade is complete and the DVR reboots.



- If the Auto Login is enabled, request to enter password hint will not be shown after the restart from FW upgrade. User need to go to user management to enter the password hint.



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2. Disabled Telnet (For security purpose)

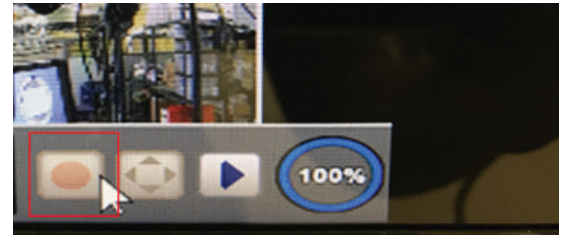
3. Added Panic Record ON/OFF option on the Web Client

a. To access the option : Remote Setup -> Record -> Panic Record



b. The Panic Active option controls Panic record button on the DVR.

- ON : Activate the button
- OFF : Deactivate the button



4. User passwords are now case sensitive - Passwords can be a mix of uppercase and lower case letters for added security.

5. Changed default 2nd stream resolution - The second stream's default resolution was updated to 480 x 240.

## Firmware Download Info

- [4-Channel VMAX® A1™](#)
- [8-Channel VMAX® A1™](#)
- [16-Channel VMAX® A1™](#)

## Special Instructions/Comments

The password hint should not be same as the actual password for security purposes.

The password hint should be something that would remind you of the password when forgotten.

## For More Information or Technical Support

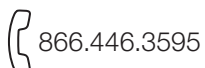
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