



Camera Health Monitoring Services





myDW® cloud management services integrate Digital Watchdog's (DW) security solution suite onto a single platform for seamless real-time system management. It is a paid subscription health monitoring cloud service giving integrators and dealers instant access to all their customers' surveillance systems online, on a smartphone and a tablet.



User Management

Manage users from multiple organizations and tiers from a single unified dashboard.



Reduce IT workload

Automated tools and no software to install help reduce overhead and additional IT personnel.



24/7 Protection

myDW offers real-time alerts for critical issues or potential problems. Rest easy knowing that your system is working.



Video Sharing

Assign events to users and export and share clips of events with your company or law enforcement.



Secure Connection

With secure connections, there is no need to open ports, and 2FA makes sure your data is safe in myDW.

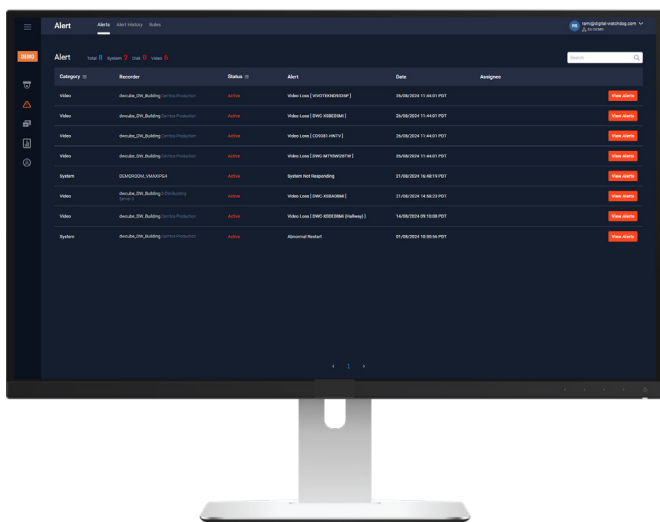
Improved Situational Awareness

myDW cloud-based service is a multi-site management solution that helps integrators and installers gain valuable situation awareness over their customers' systems and manage them more efficiently, saving their time and delivering a smart solution to customers looking for an easy surveillance system that keeps them up to date only on what's important. Smart alarms and notifications reduce false alarms and provide video verification for events to help customers keep their businesses safe.



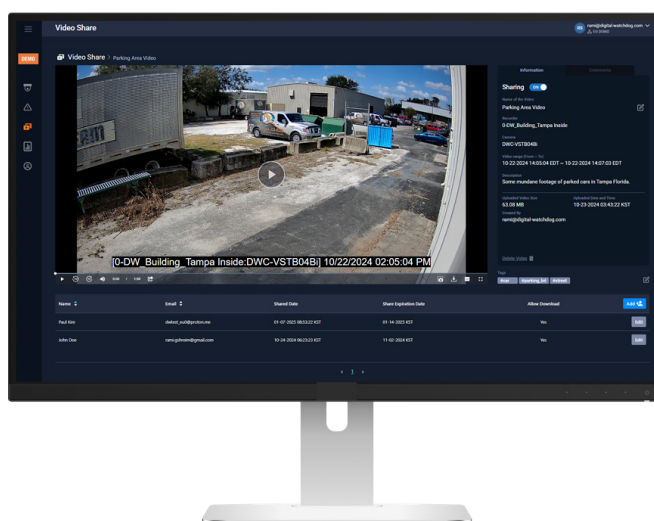
Streamlined Incident Management

End-users can leverage myDW's smart event handling and alert notifications to pinpoint events and address incidents as quickly as possible, alerting law enforcement or management on the field of events unfolding. Integrators and installers operating from a central location can access their users' systems and view reports and system status from individual sites. myDW streamlines the event review process to make sure all events are addressed as soon as possible, and all systems remain operational with minimal travel and physical time by the unit.



Web client compatible with any browser

myDW is built to be easy to use and easy to access. myDW can be accessed from any responsive web browser, on any OS, using the same single sign-on. Roaming profiles load your site lists and permissions automatically from the feature-rich web client.



Share videos with users and personnel via the cloud

myDW can significantly improve the efficiency of video sharing. Video clips can be shared via email with law enforcement, management and coworkers. Users can add notes and control permissions to streamline event response across your operation.



Access Video Anywhere

Video saved in the cloud and is accessible anywhere through the myDW web services secure online portal.



Share Instantly

Securely and instantly share password-protected videos with myDW users or external accounts via email securely and instantly.



Share with Outside Users

Share video clips with other users in your organization or externally with law enforcement, clients or system administrators.



Camera View Verification (CVV™)

CVV tracks and alerts users of camera obstruction, change in lighting or scene changes over time, saving integrators time and money on unnecessary trips to sites. myDW gives users valuable at-a-glance information to help run your business more efficiently by leveraging event notifications to process substantial amounts of data and uncover new insights.



Cybersecurity with multi-factor authentication

myDW requires no open inbound ports, and it includes a centralized user management platform with multi-factor authentication and encrypted communication. Two-factor authentication helps prevent account hijacking or unwanted access from orphaned credentials on uncontrolled systems.

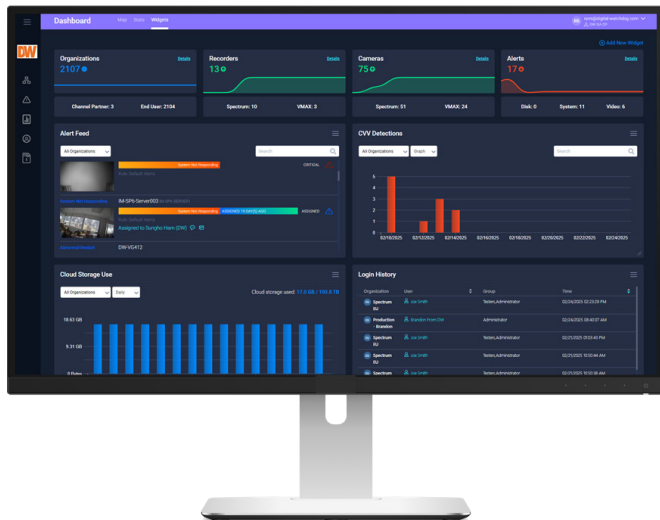
Remote management saves time and money

myDW streamlines the management of DW recorders by moving all access and system control to the cloud. With intuitive and instant access from anywhere, anytime and complete scalability, changes are instantly pushed to all users and associated devices, making the management of a large number of users and devices painless and efficient.



Cloud-Optimized Video Archiving

DW's Cloud-Optimized Video Archiving (COVA™) NVR is a hybrid cloud-based recording solution that combines the features of cloud computing with on-site storage — Optimized and Secure™. The COVA NVR is managed through the myDW™ cloud-based services, with video recorded locally.



Get actionable intel with myDW reports

myDW system reports provide actionable data to improve efficiency, reduce false alarms, and save time and money on redundant overhead and repetitive tasks. Alerts with video verification help you take appropriate action in real-time.

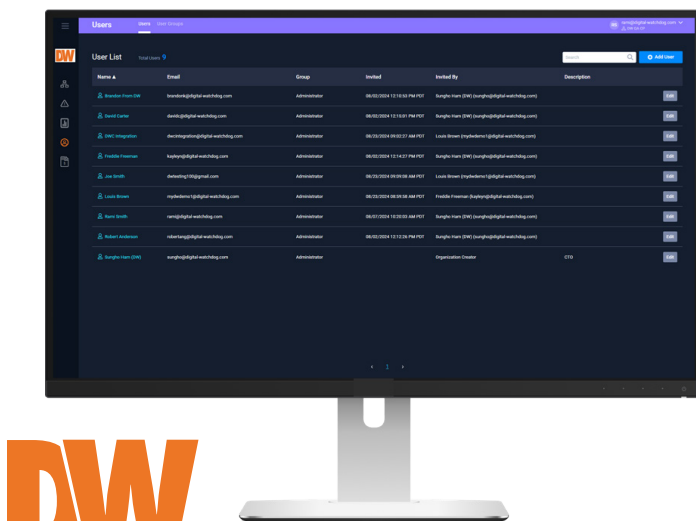
Flexibility of a cloud architecture

myDW is a scalable solution, perfect for applications ranging from a single site to multi-site corporate solutions. myDW simplifies operations and management by moving alerts, recording, users and system management to the cloud. Combining the performance and reliability of your local recording with the flexibility and convenience of the cloud, myDW is a great ROI, saving users and integrators time and money with a simpler to use yet more secure surveillance management solution.



Streamline user management

Managing user permissions in myDW is fast and easy with a solution that makes updates hassle-free and instant, eliminates compliance barriers and improves cyber security. User groups make managing large numbers of users and devices simple and pain-free.



Easy and Safe

DW's myDW complete system management solution offers integrators and installers the power to manage all their systems remotely, from a single location, with automated intelligent analytics to keep your systems and your customers safe and happy.



Alerts

Create customizable alerts with unique filters or schedule alerts based on hours of operation or days of the week.



Hardware Inventory Report

Quickly see details for your recorders and camera settings to identify potential anomalies or out-of-date software.



Health Monitoring

Monitor a wide range of health events from your recorders and set alerts for notifications if an issue occurs to help you prevent downtime.



3rd Party Integration

Sensor events, access control panels and alarm panels are easily integrated into the myDW platform for a comprehensive system management.



Reports

myDW reports provide valuable information on your complete system to discover which recorders need attention, reducing downtime and missing video. Thumbnail reports can also provide valuable business intelligence.



HDD and Storage Health

Monitor your hard drives health and remaining storage and set alerts to preemptively prevent downtime and ensure compliance.



No software to Install

View and share clips through a web browser with no software to download or plugins to install. This makes sharing videos faster and easier.



Redundant Backups

Clip Share videos are stored in cyber-secure data centers across the US to prevent loss or damage at a single location



Virus-Free Video Share

Prevent hacking or virus infestation to your system due to improper USB use. Cloud sharing eliminates the risk.



Part of the complete DW ecosystem

myDW is built to support all of DW’s solutions under a single application. Whether DW Spectrum®, Blackjack® or VMAX® recorders, myDW allows system integrators and installers to monitor multiple clients, users and systems regardless of the platform. For those looking to enhance services provided to their customers or add cloud storage via DW Cumulus (coming soon), myDW is a one-stop shop to manage all your systems’ needs.

NDAA / TAA Compliant

DW IP cameras, analog cameras, NVRs, DVRs, network devices and management software sold and distributed worldwide are designed and developed in U.S.A. and Korea. Manufacturing is done in Korea.

Most DW products qualify for GSA Schedule Contracts and other government opportunities because they are TAA / NDAA compliant.




NDAA/TAA
COMPLIANT PRODUCT




Trade
Agreements
Act FAR 52.225-5

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