



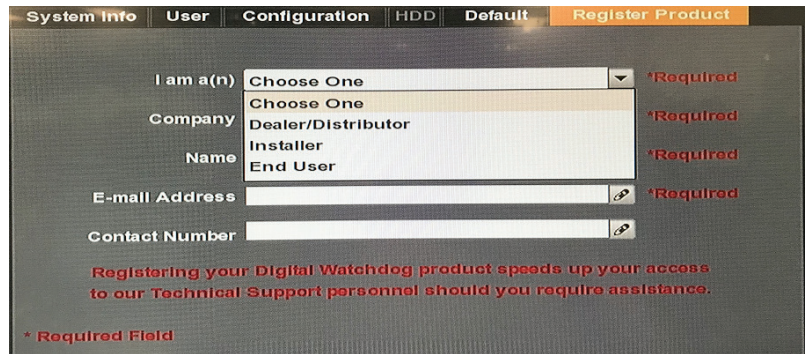
To: Digital Watchdog® Customers
 Date: December 18, 2017
 Re: Compressor™ HD Analog to IP Encoder Firmware Update

Compressor™ HD Analog to IP Encoder Firmware Update

Applicable Models: DW-CPUHD16
New Firmware Version: 12.41.0.1.21
Current Firmware Version: 12.41.0.1.20
Release Date: 12/18/2017

New Firmware Notes:

- Removed database regenerating message window when the system date/time is changed.
 - Users could not close the Window when system time has been changed by manually or by syncing with NTP server.
- Added user type option in “Register Product”.
 - When registering product, users must select who they are on the Register Product menu.



Firmware Download Info

- [16-Channel Compressor™ HD Analog to IP Encoder](#)

Special Instructions/ Comments

Upgrading FW using USB

- Upgrading from 12.41.0.1.20, if the USB is not detected, restart the device with the USB plugged in and perform the FW upgrade.

For More Information or Technical Support

Digital Watchdog Technical Support
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