









To: DW® customers
 Date: April 29, 2019
 Re: Spot™ monitoring module hardware update

Spot™ monitoring module hardware update

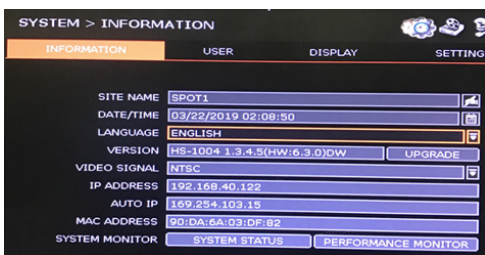
Affecting model numbers: DW-HDSPOTMOD, DW-HDSPOTMOD16

DW®’s Spot™ monitoring modules have been updated to new hardware. The new hardware differs from the current hardware in the 4- and 16-channel models:

1. DW-HDSPOTMOD’s (4-channel) front panel has an updated logo identifying it as a 4-channel model.
2. DW-HDSPOTMOD’s (4-channel) back panel’s I/O ports have been moved.
3. DW-HDSPOTMOD16’s (16-channel) front panel has an updated logo identifying it as a 16-channel model.
4. DW-HDSPOTMOD16’s (16-channel) front panel has a secondary USB port.
5. DW-HDSPOTMOD16’s (16-channel) back panel’s I/O ports have been moved.

	1 st generation’s front panel	2 nd generations front panel	1 st generation’s back panel	2 nd generations back panel
4-channel model				
16-channel model				

In addition, the new hardware will carry new firmware with different file name.



1st generation firmware starts with “HS-1004...”



2nd generation firmware starts with “FS-1004...”

For more information or technical support

DW Technical Support

Toll free: 866.446.3595

digital-watchdog.com/contact-tech-support/