



To: Digital Watchdog® Customers
Date: September 8, 2017
Re: VMAX® IP Plus™ Firmware Update

VMAX® IP Plus™ NVR Firmware Update

Applicable Models: 1st and 2nd Generation VMAX® IP Plus™ NVRs
New Firmware Version: 1.2.3.7
Previous Firmware Version: 1.2.3.0
Release Date: 9/8/2017

How to tell what generation NVR you have:

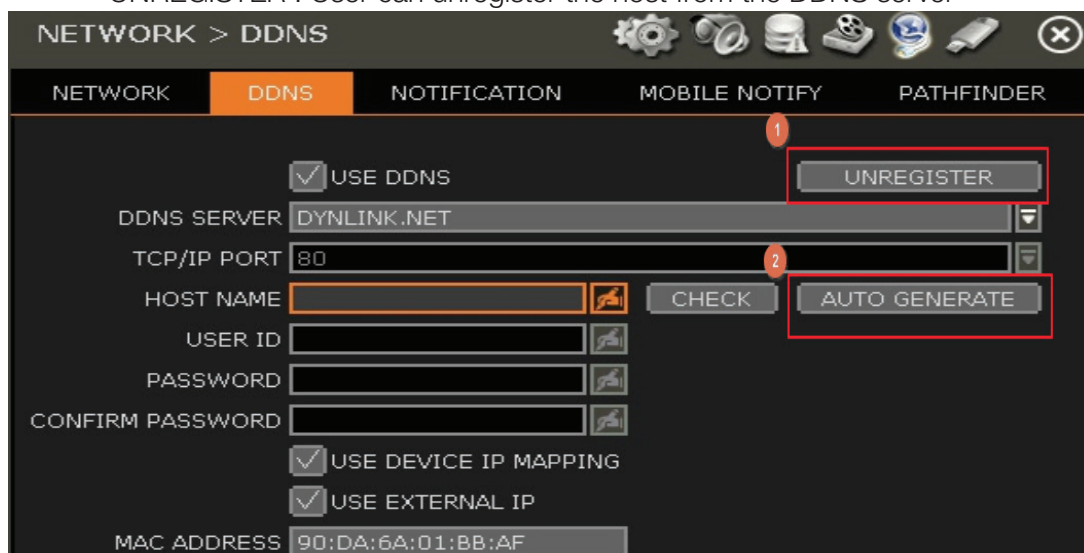
- 1st Generation NVRs will have the current firmware files starting with: hn-62xx, hn-63xx
- 2nd Generation NVRs will have the current firmware files starting with: hn-65xx, hn-66xx

New Firmware Notes:

1. Added function to unregister the host from the DDNS.
2. Added function to auto generate host name to use in the DDNS.
3. Password hint function added.

Details:

1. Added host name unregister and automatic generation function. On the NVR [NETWORK -> DDNS]
 - UNREGISTER : User can unregister the host from the DDNS server



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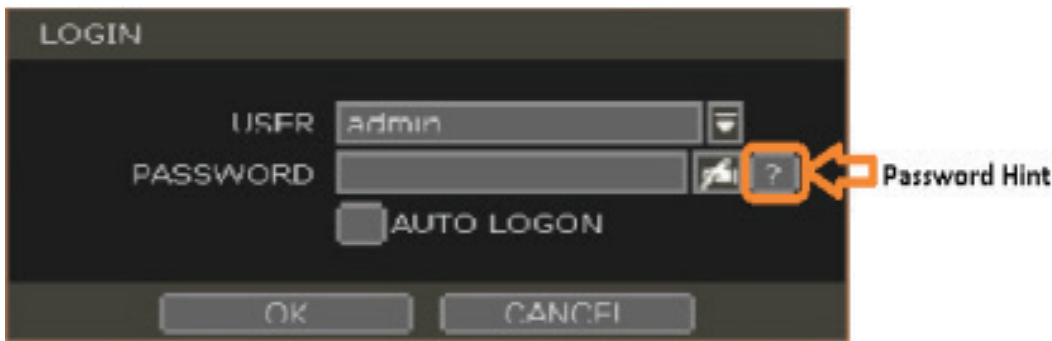
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2. Added host name unregister and automatic generation function. On the NVR [NETWORK -> DDNS]
 - AUTO GENERATE : User can auto generate host name to use in the DDNS



3. Password hint function added
 - a. This function is added to provide a hint of the password if forgotten when login into the NVR locally.



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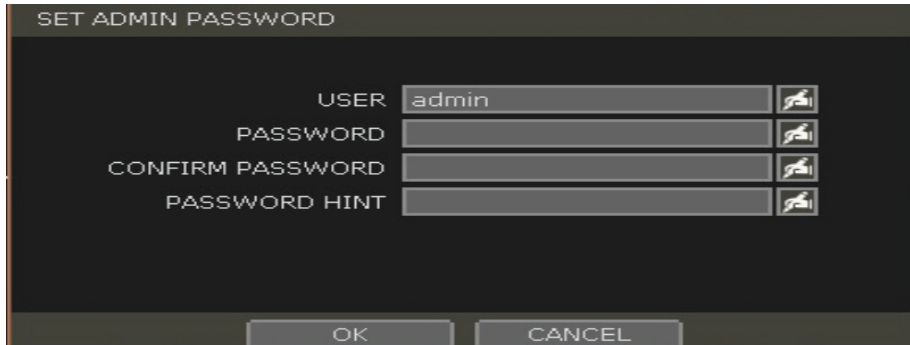
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- b. Requests to setup a password hint will appear once the NVR's firmware upgrade is complete and the NVR reboots.



- If users do not want to setup a password hint, user can skip setup step by clicking cancel button. (Optional).
- User can setup a password hint on the user management menu.
- If the auto login is enabled, request to enter password hint will not be shown after the restart from FW upgrade. User can setup a password hint on the user management menu. (Optional).

Firmware Download Info

1st Generation NVRs:

[VMAX® IP Plus™ 9 Channel 4-PoE](#)

[VMAX® IP Plus™ 12 Channel 8-PoE](#)

[VMAX® IP Plus™ 16 Channel 8-PoE](#)

[VMAX® IP Plus™ 16 Channel 16-PoE](#)

2nd Generation NVRs:

[VMAX® IP Plus™ 9 Channel 4-PoE](#)

[VMAX® IP Plus™ 12 Channel 8-PoE](#)

[VMAX® IP Plus™ 16 Channel 16-PoE](#)

Special Instructions/ Comments:

The password hint should not be same as the actual password for security purposes.

The password hint should be something that would remind you of the password when forgotten.

For More Information or Technical Support

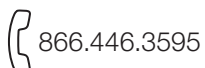
Digital Watchdog Technical Support

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